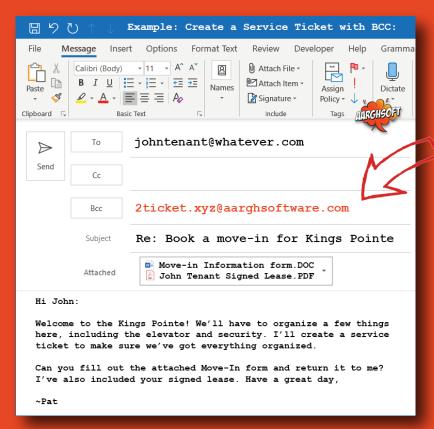


EMAIL2CRM - Email Integration for Rent Manager

Use Outlook or Gmail to instantly create service tickets and history/notes for tenants, units, propeties, owners & vendors, including attachments!



In this example, Pat is replying to a new tenant.

Pat Bcc:'s one of the Aargh Rent Manager email addresses we customized for her firm when they activated.

EMAIL2CRM automagically finds the tenant and creates a Service Ticket, using info in the email and attached files.

Your team will see big time savings, deliver better quality resident service and get all their communications into one place: Rent Manager.

"It took only about a half hour for our staff to 'get' EMAIL2CRM. The number of service tickets in Rent Manager inceased by 153% in just four months. In addition to service tickets, there are many more history/notes for our tenants/units/properties/owners & vendors! We have better service tracking, better team collaboration, better customer service, and happier tenants. That makes me happy. We can't live without it now."

~ Peter Best, President/Broker,
Magnum York Property Management



Aargh Software Inc. www.aarghsoftware.com info@aarghsoftware.com



QR Code to watch some videos --->

Another way to create a Service Ticket is by "Forwarding" the email to 2Ticket. Include the tenant email address as a [] shortcode in the subject line. You can also dispatch to another other Rent Manager user, e.g.[mworth].

回りひ

Calibri (Body)

Attached

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Clipboard 5

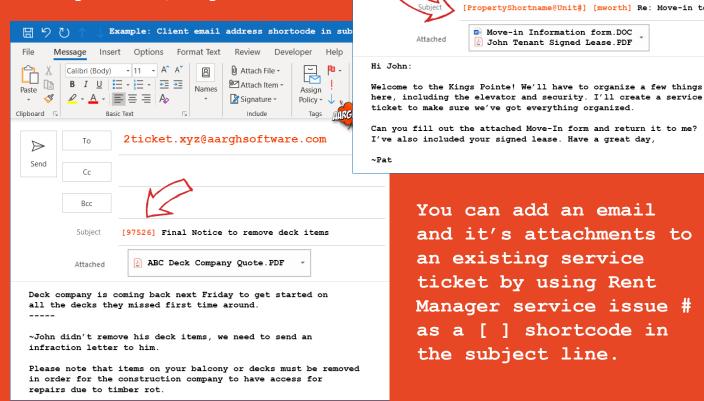
 \triangleright

Send

Message Insert Options Format Text

Basic Text

- 11 - A^ A*



You can add an email and it's attachments to an existing service ticket by using Rent Manager service issue # as a [] shortcode in the subject line.

Example: Create & Dispatch a Service Ticket in RM

OL Attach File -

Attach Item →

[PropertyShortname@Unit#] [mworth] Re: Move-in to Kin

Signature -

Я

Names

2tenant.xyz@aarghsoftware.com

Move-in Information form.DOC

John Tenant Signed Lease.PDF

Review Developer Help

Assign

Policy -

Gramma

Dictate

MARGHSOFT

Add a History/Note with Attachments to a Tenant, Prospect, Unit, Property, Owner, or Vendor in Rent Manager.



In this example, the email will be added as a History|Note to both the tenant AND the unit found at [propertyshortcode@unit#] in the subject line.

